

## Shuswap Marina - Boat rental procedures

### Customer policies to reduce the risk of COVID-19

#### 1. Booking with us:

- a. Please give us a call at 250.675.2250 or send us a email at [info@shuswapmarina.com](mailto:info@shuswapmarina.com) to book a rental with us. Booking in advance will help us to make sure your rental is ready and sanitized. We will have different time slots available per boat/group, this will help minimize or eliminate the risk of exposure to biological agents, such as COVID-19.

#### 2. Once my booking is done, what I should bring the day of my rental?

- a. Driver:
  - a.i. The designated driver of the boat should bring a mask and his-her own drivers license + or boat license. At this time we will not provide multiple temporary boat licenses. Boat inspections and demos will be only available to one person per group/boat. If you don't have a soft mask we will provide you with one and we ask you to wear it while on the boat with us.
- b. Group:
  - b.i. If possible please bring your own lifejackets to your boat rental. We will have disinfected lifejackets available in case you don't have your own.
  - b.ii. Please bring your own hand sanitizer to use while on the boat, just in case you have to make a stop during the rental and need to sanitize your hands.

#### 3. At the Marina

- a. Physical distancing is required at all times (minimum of 6 feet).
- b. Please be on time for your rental.
- c. Please follow all signage and regulations in place, listen to our staff and follow our recommendations.
- d. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will be not permitted on the premises. **Rental will be cancel immediately.**
- e. Only one person per boat/group will be allowed in our rental area inside the store to fill paper work/contract, finish payment. This will help minimize or eliminate the risk of exposure to biological agents, such as COVID-19.

#### 4. While on the boat

- a. Please bring a plastic bag/garbage bag so you can dispose ALL of your personal garbage like chips wrapping, cans, etc. Anything left in the boat will be disposed of immediately. If you don't have a garbage bag we will provide one.